Our vision

Our vision is to make Lancashire the best place to live, work, visit and prosper. It's not just words, but we strive to work as 'one team' with everyone taking personal responsibility to deliver their best every day.

We want Lancashire to be the county people choose to create a home and sense of community, raise their children, develop a career and grow old in. We are committed to developing and celebrating our diverse communities, heritage and landscape to create a strong sense of place that we can all be proud of.

Our Vision is:

Lancashire will be the place to live

Lancashire will be the place to work

Lancashire will be the place to prosper

Lancashire will be the place to visit

Lancashire will be the place where everyone acts responsibly

Our values

Helping you to make Lancashire the best place to live, work, visit and prosper.



Supportive

We are supportive of our customers and colleagues, recognising their contributions and making the best of their strengths to enable our communities to flourish.



Innovative

We deliver the best services we possibly can, always looking for creative ways to do things better, putting the customer at the heart of our thinking, and being ambitious and focused on how we can deliver the best services now and in the future.



Respectful

We treat colleagues, customers and partners with respect, listening to their views, empathising and valuing their diverse needs and perspectives, to be fair, open and honest in all that we do.



Collaborative

We listen to, engage with, learn from and work with colleagues, partners and customers to help achieve the best outcomes for everyone.