

# Haringey's Values - Behaviours

**Note:** these behaviours are generic, and this is a guide only – if your teams have more specific behaviours that are appropriate to your work that you would like to use instead then that is welcome. Equality, Diversity and Inclusion is threaded throughout our values and behaviours.

## **Collaborative** (teamwork, connected)

- We support each other.
- We work together as one team, one council, one community.
- We proactively build relationships and make connections.
- We share our experience with others and work together to find solutions.
- We seek out new ways of working that enhance our ability to collaborate.

## **Creative** (radical, solution focused, self motivated)

- We are curious and innovative.
- We look for different ways to do things.
- We embrace change.
- We solve problems.
- We recognise that ideas can come from anywhere.

## **Community-focused** (listening, inclusive, responsive)

- We proactively hear the voices of our diverse communities and take action on their views
- We understand that there is strength in diversity.
- We resolve matters the first time.
- We treat others as they want to be treated.
- We understand the impact of our service on our communities.

## **Courageous** (brave, honest, transparent, accountable, responsible)

- We are open, honest and fair.
- We compare our performance with the best and challenge ourselves to do better.
- We do what we say we will do.
- We understand that taking managed risks is part of delivering great services and learning.
- We speak up if something needs to change and we actively look to eliminate inequality.

## **Caring** (empathy, kind and considerate)

- We give credit where credit is due.
- We take time to think about our impact upon others.
- We treat all residents and colleagues with dignity and respect and value everyone's differences, their perspective and contribution.
- We actively listen, and we adapt to ensure everyone is included and supported to do their best.
- We use language and behaviours that demonstrate care and empathy and are appropriate to the needs of those we work with.