

Designation: Executive Director for Place

Directorate: Place

Grade: JNC1

Reports to: Chief Executive

The main purpose of this role is to deliver the Council's corporate ambitions for radical Place leadership, through an outstanding contribution to the corporate leadership team; delivery of an ambitious and high profile program of physical regeneration and asset optimization; driving improvement to enable delivery of high performing environmental services and the development of a resident-focused and integrated community services offer that includes award-winning services in the areas of employment, skills and lifelong learning. The role-holder will provide outstanding professional and expert advice to the Council with the aim of delivering services that are joined-up, resident-focused and high performing. This will include ensuring that the Council is doing the basics well. You will be focused on meaningful engagement with our communities and partners to drive a partnership-enabled approach to leadership of place that delivers enhanced outcomes and opportunities for our residents. You will seek to work across partnerships to ensure the Council is learning from best practice, is adopting a commercial mindset where appropriate and is securing the best alignment of resources with its partners possible.

### Specifically:

- 1. As a member of the Executive Management Team (EMT) you will be responsible for the successful delivery of the Mayor's priorities, the Council's corporate objectives and business objectives for your designated directorate.
- 2. To ensure that the Council has robust health and safety arrangements in place for the management of its assets.
- To provide effective, inclusive, visible leadership and management that will
  contribute to the delivery of high-quality, resident-focused services and the
  continuous improvement of the Council, within the Council's resourcing
  capacity.
- 4. To lead and be accountable for specific Corporate Programmes and projects including securing delivery of the Bakerloo Line Extension to Lewisham, delivery of the Council's Levelling Up Fund programme in Lewisham town centre and delivery of the corporate capital programme.
- 5. To lead and champion the Council values ensuring they are embedded in everything we do.

Indicative budget: The Executive Director Place has a directorate budget of c£30m with a capital budget of £700m over the next 4 years. Indicative staffing: c900 FTE (including agency staff)

## Portfolio specific accountabilities:

To be the Council's Executive Director for Place with direct accountability for the leadership and management of the following functions:

- Inclusive regeneration
- Capital delivery
- Planning and Building Control
- Economic development, employment and skills, adult learning
- Public Realm, including waste, parking, strategic transport and highways
- Environmental Services
- Community Services, including leisure, libraries, culture and community safety.

## **Executive Director specific accountabilities:**

- To be responsible for developing, monitoring, implementing, and evaluating the Councils' financial strategy in support of the Council's corporate objectives
- Provide the highest level of professional advice to the Mayor and elected Members; and provide advice to the Chief Executive on corporate and servicerelated policy and managerial issues.
- To deliver an integrated and inclusive approach to services for communities, specifically universal services, which deliver against the Mayoral priorities.
- To develop sustainable communities where diverse residents, want to live and work by analysing needs at area level and targeting resources at localities of high deprivation.
- To ensure that planning and building control services are delivered efficiently and effectively.
- To drive inward investment into the Borough that is aligned with Mayoral and corporate priorities.
- Ensure the pro-active provision of sound and timely advice on all matters within the portfolio to the Council and to present that advice to Government, Local Authority Associations, external auditors and other appropriate bodies as required.
- To ensure the financial integrity of the council through sound and effective stewardship of the authority's finances through the responsible management of risk
- To ensure the development, monitoring and management of both capital and revenue budgets and risk for the council within the portfolio.

## Corporate accountabilities:

- 1. Actively contribute to the Leadership of the Council in a way that promotes a 'one Council' approach.
- 2. Develop and maintain positive relationships with elected members to ensure the Council and Directorate strategic priorities are effectively implemented and to support Members to undertake their strategic monitoring role.

- 3. To promote equality, inclusion and equity among all staff and ensure that services are delivered in a way that promotes equity in access, treatment and outcomes, and that recognises systemic discrimination and disadvantage.
- 4. To promote sustainability in the management of the Directorate, including encouraging a culture of innovation and accountability amongst staff towards sustainability, embedding sustainability in strategic policies, the management of physical resources and the delivery of services.
- 5. Participate in the GOLD rota as directed by the Chief Executive to ensure emergency planning and business contingency arrangements are in place throughout the Council.
- 6. Deputise on a rota basis for the Chief Executive.

#### Service:

- 1. Actively consider new inclusive and innovative ways of delivering services that provide high quality customer service and good value for money. Research and benchmark to establish most effective delivery methods.
- 2. Drive the implementation of consistently high-quality service standards and levels of resident and customer service, establish and monitor performance using Council project management and service review approaches.
- 3. Ensure there is effective integration of related services within and across the Directorate and the Council
- 4. Ensure the contribution of partner and contractor organisations is appropriately harnessed.

### Performance:

- 1. Set strategic objectives and lead delivery through robust business and financial planning.
- 2. Ensure delivery of the Council's strategic objectives, through the achievement of milestones and targets in line with the Corporate Strategy
- 3. Hold managers and partners to account for the delivery of positive outcomes including tackling systemic inequities and valuing diversity using appraisal, commissioning, client management and other appropriate techniques. Ensure complaints and feedback are acted upon, services re-designed appropriately as a result, and high quality, appropriate responses are provided to diverse customers.

### People:

- Work collaboratively with the Council's partners to inform strategic decision making ensuring that this supports the delivery of specific corporate programmes.
- 2. Establish clarity around expected outcomes and standards, providing clear lines of accountability and delegated authority.
- 3. Establish and promote an inclusive culture of learning and workplace planning that enables staff to realise their potential, manage their careers and therefore improve outcomes for Lewisham's residents.

### Political Restrictions:

This post is politically restricted and under the Local Government and Housing

Act 1989, as amended by the Local Democracy, Economic Development and Construction Act 2009 and the post holder may not have any active political role either in or outside the work.

THIS JOB DESCRIPTION MAY NEED TO BE AMENDED BY THE COUNCIL TO MEET THE CHANGING NEEDS OF THE SERVICE.



### Person Specification

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### Essential Technical Knowledge and experience:

- Must demonstrate experience of managing a diverse portfolio at a strategic level
- Must demonstrate experience of driving high quality, outcomes-focused performance across a diverse portfolio that includes universal services for residents.
- Must demonstrate a resident-focused approach to service delivery.
- Must demonstrate exceptional stakeholder management abilities.
- Experience of the principles and practice of diverse asset management, including an innovative approach to income generation.
- Experience of financial management, financial monitoring, and control procedures across a broad range of capital and revenue services
- Experience of managing large capital programmes, securing value for money outcomes through innovative delivery models.
- Knowledge and understanding of the legislative framework surrounding Local Government finance, capital delivery, local government services and its future development.

### **Technical Experience:**

Proven technical knowledge and experience in delivering some or all of the following services:

- Public Realm (waste/parking/highways/transport)
- Inclusive Regeneration
- Employment, Skills or Adult Learning
- Planning
- Community Services (community safety/libraries/leisure provision)
- Environmental Services (parks/open spaces)

## Qualification

 The holder of this post must possess either a relevant qualification or necessary equivalent experience to carry out the functions associated with the post.

### Accountability

 Political awareness with proven experience of building positive relationships with diverse elected members to balance political drivers with strategic priorities.

- Experience of creating an inclusive culture of learning, to maintain a capable and high performing workforce that feels respected and engaged.
- Experience of providing inclusive leadership within a dynamic and changing environment.

### Delivery

- Experience of interpreting vision and strategy to drive delivery through strong and effective inclusive leadership that works across systems and institutional boundaries.
- Experience of setting service standards that will enhance the reputation of the Council and empowers others to deliver.
- Experience of leading and delivering successful and inclusive organisational and cultural change programmes.

## **Decision Making**

- Experience of making difficult decisions through the analysis of relevant information and risk assessment.
- Able to make decisions that demonstrate commitment to the Council's vision for Lewisham.

# Working Together

- Experience of establishing and facilitating cross organisational working that shapes and influences the beneftis of having a diverse workforce.
- Experience of developming services that takes account of the needs of diverse stakeholder groups.

## **Key Stakeholder Relationships**

<u>Internal:</u> Councillors; Chief Executive, Executive Management Team and Directors, across the Directorate and beyond

<u>External</u>: Government Departments, National Consultation Groups, strategic partners, other Local Authorities, Trade Unions, MPs, partner organisations and suppliers, Professional Bodies, voluntary sector, national and local press, Local Strategic Partnership.

DBS Disclosure Required?	No	Basic	X	Enhanced