



EAST RIDING

OF YORKSHIRE COUNCIL

Message from Paul Bellotti, Executive Director of Communities and Environment

Dear candidate

Thank you for your interest in our Director of Culture and Customer Services vacancy with the East Riding of Yorkshire Council.

Following the retirement of the current postholder, we are delighted to advertise this second-tier and crucial position reporting to the Executive Director of Communities and Environment within our departmental management team.



We are seeking a Director of Culture and Customer Services to help us make the most from the opportunities which lie ahead, and deliver effective, cost-effective services over a large rural area, building on the council's achievements to date and further enhancing its reputation for delivering high performing services.

The postholder will be responsible for leading and management of services relating to Culture and Customer Services. These services are highly valued by our residents and vital to supporting healthier and happier communities, as well as providing business school catering support across the area.

You will be responsible for the operational delivery of these services across 930 square miles, including income and expenditure, together with a £32.8million general fund revenue budget. In addition, we have a planned capital programme for an improved leisure offer, including refurbishment of East Riding Leisure Goole, which will incorporate customer and library services when completed.

One of the key roles of a director is to lead the strategic management of the service and you will work closely with me, the Executive Director of Communities and Environment, to deliver the Council's vision, ambitions, and priorities for the East Riding and its residents. Your work will entail delivery of divisional, cross directorate and multi-agency projects and partnerships including involvement of the public.

The successful candidate will be joining a highly committed and performance-driven team. Together with our Members, we have much pride in the East Riding and you will also need to demonstrate an ambition to achieve the best we can for local communities by delivery new projects and initiatives, whilst responding to the day-to-day challenges this highly visible frontline post brings.

If you feel you have the ability, experience, drive, and aspiration to take on this role we would be delighted to hear from you. If you would like an informal discussion about the role, please contact Luke Judd at our advising consultants Starfish on 07435 270 659 or luke.judd@starfishsearch.com.

Regards

PAUL BELLOTTI
Executive Director of Communities and Environment