



Registry  
Trust Ltd

Non-executive  
Director



Starfish

# Welcome from the Chair

Thank you for your interest in joining our Board as Non-executive Director.

We currently hold 5.5 million records on the public Register. There are no lending decisions that are taken across the UK that do not use our data in some way shape or form. In 2018 alone, 224 million business decisions were made using our judgment data. Registry Trust data is one of the few real-time indicators of the state of the economy, household finances and creditor behaviour. We have robust historical, regional and local-level data and want to do more to enhance the role we play in providing insight and analysis that supports good economic and financial decision-making.

Registry Trust is already a successful example of the government outsourcing to a non-profit organisation guided by a public value ethos with integrity, efficiency and quality at its core. To be effective, our data must be accurate and timely. When we were first created in 1985, our team processed two million pieces of paper a year and photocopied each piece of paper up to four times to send the data to credit reference agencies. Now, our data gathering, processing and distribution is of course mostly automated; yet that absolute commitment to data integrity, efficiency and quality has never changed.

We provide public value over and above our essential economic role and this is an increasingly powerful driving force for Registry Trust. We demonstrate this through our initiative Public Data for the Public Good based on three pillars – economy, public and policy. Having undergone a period of change and growth over the last two years – an exciting period that is set to continue – we are seeking a new non-executive director who can help us understand, engage and involve our diverse stakeholders in our transformation.

We are particularly interested in strengthening our IT, data and systems capabilities at board level and experience in these fields would be strongly advantageous as we continue to work closely with our partners to address public data uses. With an interest in economic and social justice, you will be personally motivated to drive change that meets the needs of stakeholders and have the skills to work at pace with our strategic priorities. With high emotional intelligence, you will demonstrate exemplary communication and interpersonal skills. We are also interested in hearing from applicants with a background in sales and marketing.

We are actively seeking to broaden the diversity of our board and welcome expressions of interest from all backgrounds and communities. If you believe you have what we are looking for then we very much look forward to hearing from you.

**Mick McAteer**  
Chair



# What Registry Trust does

The genesis of the Register of Judgments, Orders and Fines goes back to Gladstone's time, when it was established to "promote commerce and trade" – this remains at the core of what Registry Trust does today.

Judgment data is used by lenders and the credit information industry, and the Trust is therefore an integral part of the economic ecosystem, helping consumers get access to credit, promoting responsible lending and borrowing, and informed business decisions.

Registry Trust is the home of public data on monetary judgments in the UK. As a not-for-profit company, our intention is to use and share this data for public good to promote responsible lending and borrowing, good business decisions, inform public discussion on the economy and household finances, and empower consumers.

We operate TrustOnline, the only service that provides members of the public and businesses with immediate access to the UK's official statutory Registers of Judgments, Orders and Fines. This information is used by lenders to decide whether to give credit or loans and by customers/suppliers of businesses to decide whether to work with them.

We also provide a range of services to credit reference agencies, government bodies, charities, regulators and other organisations to help promote transparency and accountability in commerce and trade, and support consumers in financial difficulty.

## How we are led



Registry Trust is led by CEO, Lex Jones, who started her career at HSBC in retail banking. She progressed to become Deputy Regional Director SSM of Greater London Region, before joining the Financial Ombudsman Service in 2012. Lex joined Registry Trust in September 2017 as Director of Operations, and became CEO in July 2019.

You can read more about the Registry Trust Board at <https://registry-trust.org.uk/about/>

## Find out more

To find out more about the Trust please visit <https://registry-trust.org.uk>

To read the Trust's Parliamentary Review please visit <https://www.theparliamentaryreview.co.uk/organisations/registry-trust>



As Non-Executive Director of the Registry Trust, your role is to ensure accountability, and assist in shaping the Trust's strategic priorities. Key responsibilities include upholding and adhering to the highest standards of governance; ensuring we meet our fiduciary and wider legal responsibilities; contributing to our strategic direction and how we can most effectively deliver; scrutinising performance and holding the executive team to account for delivery against strategic objectives, and being an ambassador for Registry Trust.

**The following are required for this role:**

## **Part One**

### **Knowledge and Experience**

- Substantial expertise in:
  - the field of data and systems capabilities, as relevant to the role and situation of Registry Trust, or
  - sales and marketing.
- Significant experience of working at a senior level with a good level of understanding of small non-profit organisations (experience on supervisory boards or as non-executive or trustee would be useful but not essential).
- Knowledge of stakeholder organisations, especially those with an interest in the use of public data, or who also hold substantial records.
- Successful track record of engaging with a range of partners and stakeholders.
- A sound and well-developed appreciation of governance issues.

## **Part Two**

### **Skills, personal style and attributes**

- Analytical skills and strategic acumen.
- Wise judgement and capacity for self-reflection, with good emotional intelligence.
- Ability to work both at pace and strategically, particularly with regard to change and transformation.
- An effective influencer and networker who can bring useful contacts to Registry Trust.
- A team player who works collaboratively and has the skills to challenge constructively.
- Able to represent and promote Registry Trust and its work effectively outside the organisation.
- Authentic personal interest in economic and social justice.

# Terms of Appointment

<b>Time commitment</b>	The role requires six to eight days per year, which includes four half-day meetings. The meeting calendar is normally decided at December Board with meetings routinely in March, June, September and December.
<b>Remuneration</b>	This appointment attracts remuneration of £9,000 per annum.
<b>Term</b>	All appointments are for an initial three-year term, renewable by mutual agreement for a maximum of two further three-year terms.
<b>Conflict of interest</b>	Non-executive directors should avoid any conflict between their personal and professional interests and those of the organisation and must declare any known interests where there may be conflicts.
<b>Equality, Diversity &amp; Inclusion</b>	To ensure diverse representation at all levels across the workforce and to understand the differing needs of our stakeholders, Registry Trust is committed to the principles of Positive Action. Positive action is defined as voluntary actions employers can take to address any imbalance of opportunity or disadvantage that an individual with a protected characteristic could face. Protected characteristics, as identified in the Equality Act 2010, are: age, disability, gender reassignment, marriage and civil partnership, pregnancy and maternity, race, religion or belief, sex and sexual orientation. The Board of Directors is currently under-represented across a range of protected characteristics, including, in particular, people from black and minority ethnic (BAME) backgrounds, and welcomes applicants from these communities.



## How to express an interest in the role

We hope you will consider expressing an interest in this role. If you have questions about the appointment process and would find it helpful to have an informal conversation, please contact Juliet Taylor or Parna Taylor on 0203 971 0832.

**To make an application, please go to <https://starfishsearch.com/jobs/reg-non-ex-dir/> and click on the apply now button, with the following prepared:**

- your CV or equivalent biographical information
- a covering letter that sets out your motivation for applying for this appointment, and why you think your skills and experience make you suitable
- details of two people you have worked with previously who we could talk to at shortlist stage (with your permission).

Please also ensure you have completed and submitted the equal opportunities monitoring form that appears on this site as you submit your application. The information you provide will be treated as confidential and used for statistical purposes only. The form will not be treated as part of your application.

**Closing date is Monday 29th November.**

Structured discussions with a member of the team at Starfish Search during w/c 6th December and 13th December 2021.

Agreement of the final shortlist is expected to be complete by 11th January 2022.

Informal meetings or telephone calls may follow confirmation of the final shortlist in early January 2022. Shortlisted candidates will have the opportunity to speak with the Chair and to engage with the CEO before interview.

Formal interviews for shortlisted candidates are expected to take place in **w/c 17th January 2022.**

