

JOB DESCRIPTION

POST TITLE:	Group Director
GROUP:	Adults, Health, and Integration
GRADE:	CO1
LOCATION:	LONDON BOROUGH OF HACKNEY
RESPONSIBLE TO:	Chief Executive

PURPOSE OF THE JOB

1. As a member of the Hackney Management Team (HMT) you will be responsible for the successful delivery of the Mayor's priorities, the Council's corporate objectives, and the business objectives of your designated Group.
2. To provide effective leadership and management that will contribute to the continuous improvement of the Council.
3. To lead and be accountable for specific Corporate Programmes and themes.

SERVICE SPECIFIC ACCOUNTABILITIES

To be the Council's Group Director of Adult Service with direct responsibility for the leadership and management of the following functions:

- Adult Social Care
- Adult Social Care and Health Commissioning
- Relationship Lead with East London NHS Foundation Trust
- Hackney lead on health integration for North East London
- Integrated Learning Disability Service
- Safeguarding

Indicative budget: £70m

Indicative staffing: 750 FTE (including agency staff)

GROUP DIRECTOR SPECIFIC RESPONSIBILITIES

- Act as the Council's designated officer with statutory responsibility for adult social services and public health (statutory Director of Adult Social Services)
- Ensure that vulnerable adults in Hackney are safeguarded through robust multi-agency arrangements and close working with the chair of the multi-agency safeguarding board
- Set the strategic direction for the Council's adult social care, public health and integrated health offer for Hackney's residents
- Work collaboratively with key partners and stakeholders to enable and achieve collective commissioning and the integration of social care and health services across City and Hackney
- Ensure resources are effectively targeted and well-managed to deliver high quality services and outcomes offering value for money
- Tackle the wider determinants of health and wellbeing by working with partners across the borough.

CORPORATE ACCOUNTABILITIES

Corporate Responsibilities

1. Actively contribute to the leadership of the Council in a way that promotes a 'one organisation' approach.
2. Develop and maintain positive relationships with elected members to ensure the Council and Group strategic priorities are effectively implemented and to support Members to undertake their strategic monitoring role
3. To promote equality among all staff, and ensure that services are delivered in a non discriminatory way, that is inclusive of disadvantaged groups
4. To promote sustainability in the management of the Group, including encouraging a culture of innovation and accountability amongst staff towards sustainability, embedding sustainability in strategic policies, the management of physical resources and the delivery of services
5. Participate in the GOLD rota as directed by the Chief Executive to ensure emergency planning and business contingency arrangements are in place throughout the Council
6. Deputise on a rota basis for the Chief Executive.

Service

1. Actively consider new and innovative ways of delivering services that provide high quality and good value for money. Research and benchmark to establish most effective delivery methods.
2. Drive the implementation of consistently high quality service standards and levels of customer service, establish and monitor performance using Council project management and service review approaches.
3. Ensure there is effective integration of related services within and across Group and the Council, ensure the contribution of partner and contractor organisations is appropriately harnessed.

Performance

1. Set strategic objectives and lead delivery through robust business and financial planning.
2. Ensure delivery of the Council's strategic objectives, through the achievement of milestones and targets inline with the Corporate Delivery plan.
3. Hold managers and partners to account for the delivery of positive outcomes including systemic inequalities and valuing diversity using appraisal, commissioning, client management and other appropriate techniques.
4. Ensure complaints and feedback is acted upon, services re-designed appropriately as a result, and high quality, appropriate responses are provided to the customer.

People

1. Work collaboratively with the Council's partners to inform strategic decision making sure that this supports the delivery of specific corporate programmes and the community strategy.
2. Establish clarity around expected outcomes and standards, providing clear lines of accountability and delegated authority.
3. Establish and promote a culture of learning and workforce planning that enables staff to realise their potential, manage their careers and therefore improve outcomes for Hackney residents.

Finance

1. Challenge and sign off financial strategies and plans / budgets that support the effective delivery of strategic priorities.
2. Monitor the Group budget and ensure it is effectively controlled within cash limits, driving down spend where appropriate.
3. Hold managers to account to provide services that are delivered or procured that represent value for money.



PERSON SPECIFICATION

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Technical Experience

Proven technical knowledge and experience in delivering some or all of the following service areas in a leadership role:

- Operational adult social care or health
- Adult social care and/or health commissioning
- Public Health
- Evidence of substantial senior management experience with responsibility for leading and developing change within adults, services, integrated health or commissioning within a diverse inner city local authority with successful outcomes.
- Evidence of up-to-date knowledge and understanding of legislation pertaining to the services within the Group.

Qualifications

A qualification in at least one of the major areas within the Group with experience to carry out the functions associated with the post.

SKILLS AND KNOWLEDGE

Accountability

- Political awareness with proven experience of building positive relationships with elected members to balance political drivers with strategic priorities.
- Experience of creating a culture of learning, to maintain a capable and high performing workforce.

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Document Name: GD Adults

- Experience of providing leadership within a dynamic and changing environment.

Delivery

- Experience of interpreting vision and strategy to deliver outcomes through strong and effective inclusive leadership that works across systems and institutional boundaries.
- Experience of setting service standards that will enhance the reputation of the Council and empowers others to deliver.
- Experience of leading and delivering successful organisational and cultural change programmes.

Decision Making

- Experience of making difficult decisions through the analysis of relevant information and risk assessment.
- Able to make decisions that demonstrate commitment to the Council's vision for a better Hackney.

Working Together

- Experience of establishing and facilitating cross organisational working that shapes and influences the benefits of having a diverse workforce.
- Experience of developing services that takes account of the needs of diverse stakeholder groups.

We are also working towards our vision, which is to be a place for everyone; where residents and staff can be proud; a place that celebrates diversity and where everyone can feel valued, included and involved. In order to achieve this, we look for people who are: Proud; Ambitious; Pioneering; Open; Proactive; Inclusive.

Hackney Council works to eradicate discrimination on the basis of race, religion, gender, gender identity, sexual orientation, disability, pregnancy and maternity, age and marital status. We also recognise that people can be disadvantaged by their social and economic circumstances, so we will also work to eliminate discrimination and disadvantage caused by social class. We also welcome those interested in flexible working.

We particularly welcome applications from disabled people and black and minority ethnic people as our senior management is not representative of these groups and therefore the population we serve.